Part Time IT Specialist

The Rhode Island Turnpike and Bridge Authority (RITBA) is seeking applications for a part time IT Specialist. The part time IT Specialist will support current IT staff and RITBA employees. There are no benefits associated with this position.

Daily Responsibilities Assisting IT Staff Include:
- Maintenance and update of Microsoft software solutions on site, while following defined methodology, processes, system requirements and specific needs.
- Work directly with onsite support team to assist with any technical questions regarding all client platforms.
- Assist clients with configuration related issues.
- Assist with Active Directory implementation and/or related technology.
- Troubleshoot technical issues that arise when working with client systems such as (Kapsch and Emovis –EZ Pass), and provide quick turnaround.
- Troubleshoot questions and problems associated with the configuration, administration, and management of users.
- Provide Infrastructure and Application support and maintenance for a wide-range of client applications.
- Assist with projects, installations, and change management.
- Other roles and responsibilities may be assigned on an as needed basis.
- Effectively manage time and maintain regular communication and updates to both customer and management.

Preferred Skills - Technical Skills
Three years of experience in the following technical areas.
- Helpdesk Support
- RF Kapsch multi-protocol reader systems
- Emovis-EZ pass back office application support
- Experience working with a server environment
- Desktop Support
- System administration
- System monitoring and managing
- Technical support and training
- Information security support

Competencies
- Can express themselves appropriately both verbally and in writing.
- Ability to cope with conflicts and is able to resolve them.
- Able to work in dynamic environments.
- Is able to learn and adapt a new technology independently and fast.
- Works methodologically and follows process
- Strong sense of self responsibility and accountability

Education
- AS in Computer Science or related work experience
- CompTIA certifications required

Application Procedure

- Please send cover letter and resume to:
  - Ali Tasso, Bookkeeper
    Rhode Island Turnpike and Bridge Authority, PO Box 437, Jamestown, RI 02835
  - Or electronically to: atasso@ritba.org
    Closing Date: Open Until Filled

- The RITBA is an Affirmative Action/Equal Opportunity Employer.