



## Rhode Island Turnpike and Bridge Authority

P.O. Box 437 | Jamestown, Rhode Island 02835-0437

### Full-Time Toll Collector Supervisor Position

RITBA is accepting applications for a Full-Time Toll Collector Supervisor position. The general RITBA application for employment is available here on our website and at our E-ZPass Customer Service Walk-In Center located at 1 East Shore Road, Jamestown, RI 02835 (Monday– Friday, 8:00 am – 5:00 pm)

Experience in toll collection preferred. Applicants must possess basic computer and math skills along with excellent communication skills. Must be able to work a schedule that could include days, nights, weekends and holidays. Must be reliable and enjoy interaction with the public. There are benefits associated with this position.

Nature of Work: Some of the functions of this position include setting up the tollbooth for efficient collection of tolls, collecting cash, assisting patrons of the bridges, dealing with lane problems that occur, and submitting daily receipts. This position requires an individual to assume the shift responsibilities of Toll Supervisor when requested by the Deputy Director of Plaza Operations or the Manager of Tolling and Operations. Routinely an individual in this position performs as a toll collector, performing day-to-day duties based upon standard practice, referring questionable cases to the Plaza Supervisor. This is a semi-supervisory position, assuming Toll Supervisor supervisory functions when filling that position. Must be able to walk several flights of stairs when transiting the tunnel passageway.

Applications can be submitted:

- 1) In person at the E-ZPass Customer Service Walk-In Center
- 2) By email to: [mdurgin@ritba.org](mailto:mdurgin@ritba.org)
- 3) By mail to: RITBA, PO Box 437, Jamestown, RI 02835 Attn: Marianne Durgin

Applicants must respond by March 22, 2019.

*The Rhode Island Turnpike and Bridge Authority is an equal opportunity employer.*