



Rhode Island Turnpike and Bridge Authority

One East Shore Road | P.O. Box 437 | Jamestown, Rhode Island 02835-0437

FOR IMMEDIATE RELEASE

February 11, 2021

NEWPORT PELL BRIDGE TOLLS SHIFTING TO ALL- ELECTRONIC TOLLING SUNDAY, FEBRUARY 14

Motorists heading eastbound during the 4-week program will not be able to pay tolls by cash or credit card.

JAMESTOWN, R.I. –[The Rhode Island Turnpike and Bridge Authority \(RITBA\)](http://www.ritba.org) would like to provide a reminder regarding an upcoming 4-week pilot program to test all-electronic tolling on the Newport Pell Bridge. Starting February 14, RITBA will direct **all** traffic heading eastbound (towards Newport) through lanes that accommodate E-ZPass and bill by mail transactions. Expected inclement weather may delay the start of the pilot program.

The pilot program will necessitate some toll booth lane closures. ***During the 4-week program, motorists heading eastbound will not be able to pay tolls by cash or credit card.*** Signs will direct motorists to keep moving and not to stop at the toll plaza to ensure traffic safety. Motorists approaching the toll plaza from the Jamestown on-ramp will be required to stop and then proceed to merge.

The tolls will be collected utilizing the existing open road tolling (ORT) technology. This technology reads E-ZPass transponders for tolling. If a vehicle does not have a transponder, a bill will be mailed to the address of the registered owner of the vehicle. The billed toll amount will be the same as if the vehicle was paying at the toll booth with cash or credit card. However, if the invoice is not paid on time, fees will be applied.

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The tolls can be paid via mail, at the drop box located at the Jamestown office, online at www.ezpassritba.com, or over the phone Monday through Friday from 9 a.m. to 5 p.m. at 1-877-743-9727. RITBA is encouraging customers to sign up for E-ZPass and utilize the online tools available to manage their accounts and pay for tolls, as call volume is expected to increase as a result of these changes. RITBA is asking its existing customers to log in to their accounts and update all vehicle, address, and credit card information to avoid unpaid tolls.



Approach to toll plaza from Route 138

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Approach to toll plaza from Jamestown on-ramp

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