



**Rhode Island Turnpike and Bridge Authority**

One East Shore Road | P.O. Box 437 | Jamestown, Rhode Island 02835-0437

FOR IMMEDIATE RELEASE

March 13, 2025

**E-ZPass Customer Service Walk-in Center  
Now Open Monday through Friday 9AM - 4PM**

Today, the Rhode Island Turnpike and Bridge Authority announced that the E-ZPass Customer Service Walk-in Center will now be open Monday through Friday, from 9:00 AM to 4:00 PM

"We've extended our hours to give customers more flexibility to conduct their business with us," said Lori Caron Silveira, Executive Director of the Rhode Island Turnpike and Bridge Authority. "Customer satisfaction is a priority for us, and we hope these extended hours provide greater convenience for in-person transactions."

The walk-in center is located at 1 East Shore Road Jamestown, RI 02835. Customers can also visit [www.ezpassritba.com](http://www.ezpassritba.com) to access their account online or call 1-877-743-9727 Monday through Friday from 9:00 am to 5:00 pm for assistance with their E-ZPass account.

For the latest updates, please follow us on X at @RIEZPASS (<https://twitter.com/riezpass>). You can also find us on Facebook ([www.facebook.com](http://www.facebook.com)) by searching for the "Rhode Island Turnpike and Bridge Authority."

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